

**BEFORE THE PUBLIC UTILITIES COMMISSION  
OF THE STATE OF CALIFORNIA**



**FILED**

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R1807005

Order Instituting Rulemaking to Consider  
New Approaches to Disconnections and  
Reconnections to Improve Energy Access  
and Contain Costs.

Rulemaking 18-07-005  
(Filed July 12, 2018)

**DISCONNECTION SETTLEMENT MONTHLY REPORT OF  
SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M)**

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April 20, 2023

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OF THE STATE OF CALIFORNIA**

Order Instituting Rulemaking to Consider  
New Approaches to Disconnections and  
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**DISCONNECTION SETTLEMENT MONTHLY REPORT OF  
SAN DIEGO GAS & ELECTRIC COMPANY (U 902 M)**

Pursuant to the 2014 Disconnection Settlement Agreement, Decision (D.) 14-06-036, and Ordering Paragraph (OP) 6 of D.18-12-013, San Diego Gas & Electric Company (SDG&E) submits its Monthly Disconnection Report for March 2023. Additionally, pursuant to OP 5 of Resolution E-5169, SDG&E hereby reports the required metrics related to the Medical Baseline program.

Respectfully submitted this 20th day of April, 2023.

Respectfully submitted,

By: /s/ Siobhán E. Murillo  
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Attorney for:  
SAN DIEGO GAS & ELECTRIC COMPANY

April 20, 2023

# **SDG&E Monthly Disconnection Report**

	New Hospitalization Certificate				Recurrent Hospitalization <sup>1</sup>				Certification <sup>2</sup>				Total Hospitalization			
	MM/Year	CASE & SPM	SPR & SPM	Total SPM	MM/Year	CASE & SPM	SPR & SPM	Total SPM	MM/Year	CASE & SPM	SPR & SPM	Total SPM	MM/Year	CASE & SPM	SPR & SPM	Total SPM
January	487	154	7	494	494	34	4	504	494	46	4	494	47,440	21,447	246	48,493
February	562	224	7	594	604	29	4	607	594	121	4	719	47,714	21,424	251	69,389
March	401	344	16	761	764	234	7	1,004	894	211	10	1,114	47,424	21,724	234	69,378
April																
May																
June																
July																
August																
September																
October																
November																
December																

<sup>1</sup>Includes hospitalizations removed due to failure to re-certify by self-certification or certification by medical practitioners.

<sup>2</sup>Includes hospitalizations that re-certify by self-certified or certified by medical practitioners.

**Note:** Any required correction/adjustments are reported herein and supersede results reported in prior months and may reflect YTD adjustments.

**Section 1 - Payment arrangements and bill assistance**

<b>Number of customers requesting bill assistance</b>					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	5,777	6,085	224	752	12,086
2023-02	5,288	5,797	209	767	11,294
2023-03	5,919	5,445	198	660	11,562
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

\*Medical Baseline accounts are included in either Non-CARE, Non-FERA, CARE, or FERA columns

<b>Number of customers with ongoing payment plans</b>					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	20,837	18,231	580	1,908	39,648
2023-02	22,287	20,041	637	2,204	42,965
2023-03	16,597	14,005	437	1,583	31,039
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

San Diego Gas and Electric

Number of customers receiving payment extensions less than 30 days					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	2,006	1,891	75	257	3,972
2023-02	2,110	2,000	62	252	4,172
2023-03	2,188	1,920	71	265	4,179
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

Number of customers with 1-3 months payment arrangements					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	1,077	1,218	51	159	2,346
2023-02	1,076	1,036	53	143	2,165
2023-03	1,228	1,051	45	128	2,324
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

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Number of customers with more than 3 months payment arrangements					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	2,694	2,976	98	336	5,768
2023-02	2,102	2,761	94	372	4,957
2023-03	2,503	2,474	82	267	5,059
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

Month	Number of customers who were connected with outside bill payment assistance from organizations (IOU/Local Service Provider)	Number of customers who received outside bill payment assistance from organizations (IOU/Local Service Provider)
2023-01	N/A	505
2023-02	N/A	693
2023-03	N/A	608
2023-04	N/A	
2023-05	N/A	
2023-06	N/A	
2023-07	N/A	
2023-08	N/A	
2023-09	N/A	
2023-10	N/A	
2023-11	N/A	
2023-12	N/A	

**Section 2 - Broken payment arrangements**

<b>Number of customers with late or broken 1-3 months payment arrangements</b>					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	587	729	29	76	1,345
2023-02	763	829	37	93	1,629
2023-03	945	865	49	117	1,859
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

\*Medical Baseline accounts are included in either Non-CARE, Non-FERA, CARE, or FERA columns

<b>Number of customers with late or broken payment arrangements over 3 months</b>					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	4,958	4,666	126	445	9,750
2023-02	4,561	4,905	143	482	9,609
2023-03	4,257	4,260	141	420	8,658
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					



**Section 3 - Arrearages**

<b>Number of Customers in Arrears (30+)</b>					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	212,769	120,066	3,966	15,358	336,801
2023-02	224,577	125,412	4,129	16,781	354,118
2023-03	211,621	121,094	4,051	16,791	336,766
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

\*Medical Baseline accounts are included in either Non-CARE, Non-FERA, CARE, or FERA columns

<b>Number of Customers 31-60 Days in Arrears</b>					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	49,155	18,919	631	3,074	68,705
2023-02	54,530	22,997	778	3,798	78,305
2023-03	45,776	20,260	736	3,270	66,772
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

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Number of Customers 61-90 Days in Arrears					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	26,341	10,152	410	1,700	36,903
2023-02	30,621	12,503	430	2,229	43,554
2023-03	33,824	14,827	537	2,699	49,188
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

Number of Customers 91-120 Days in Arrears					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	24,010	8,665	372	1,662	33,047
2023-02	20,226	7,682	318	1,393	28,226
2023-03	21,423	9,245	337	1,716	31,005
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

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Number of Customers 121+ Days in Arrears					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	113,263	82,330	2,553	8,922	198,146
2023-02	119,200	82,230	2,603	9,361	204,033
2023-03	110,598	76,762	2,441	9,106	189,801
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

Number of accounts paid 100% within 30 days from statement date					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	674,045	147,074	5,967	39,215	827,086
2023-02	658,082	160,816	6,096	38,792	824,994
2023-03	716,466	189,567	6,896	44,113	912,929
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

\*Medical Baseline accounts are included in either Non-CARE, Non-FERA, CARE, or FERA columns

San Diego Gas and Electric

Number of accounts paid 50-99% within 30 days from statement date					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	66,886	32,105	962	4,469	99,953
2023-02	67,903	30,436	971	4,287	99,310
2023-03	62,154	26,494	875	4,890	89,523
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

Number of accounts paid <50% within 30 days from statement date					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	244,299	128,767	3,862	16,529	376,928
2023-02	226,039	121,040	3,682	15,751	350,761
2023-03	262,593	137,085	4,407	18,956	404,085
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

## Section 3 - Arrearages

Total Dollar amount of Residential Accounts in Arrears - January 2023			Total Dollar amount of non-CARE/FERA Accounts in Arrears - January 2023			Total Dollar amount of CARE Accounts in Arrears - January 2023		
Number of Days	All Balances	% of total Outstanding	Number of Days	All Balances	% of total Outstanding	Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 36,787,121	18%	30-60 days	\$ 26,321,115	19%	30-60 days	\$ 9,994,449	15%
61-90 days	\$ 22,320,803	11%	61-90 days	\$ 15,425,962	11%	61-90 days	\$ 6,590,469	10%
91-120 days	\$ 24,945,479	12%	91-120 days	\$ 18,018,178	13%	91-120 days	\$ 6,601,253	10%
Over 120 Days	\$ 121,445,283	59%	Over 120 Days	\$ 78,037,089	57%	Over 120 Days	\$ 41,623,225	64%
Total outstanding Receivables	\$ 205,498,686		Total outstanding Receivables	\$ 137,802,344		Total outstanding Receivables	\$ 64,809,396	

Total Dollar amount of FERA Accounts in Arrears - January 2023			Total Dollar amount of Medical Base Line Accounts in Arrears - January 2023		
Number of Days	All Balances	% of total Outstanding	Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 471,557	16%	30-60 days	\$ 1,858,652	18%
61-90 days	\$ 304,372	11%	61-90 days	\$ 1,129,947	11%
91-120 days	\$ 326,048	11%	91-120 days	\$ 1,280,889	12%
Over 120 Days	\$ 1,784,969	62%	Over 120 Days	\$ 6,209,760	59%
Total outstanding Receivables	\$ 2,886,946		Total outstanding Receivables	\$ 10,479,248	

Total Dollar amount of Residential Accounts in Arrears - January 2023			Total Dollar amount of non-CARE/FERA Accounts in Arrears - January 2023			Total Dollar amount of CARE Accounts in Arrears - January 2023		
Amount Owed	All Balances	% of total Outstanding	Amount Owed	All Balances	% of total Outstanding	Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 23,013,457	11%	<\$500	\$ 12,869,525	9%	<\$500	\$ 9,885,023	15%
\$500-\$1000	\$ 36,399,390	18%	\$500-\$1000	\$ 20,978,247	15%	\$500-\$1000	\$ 14,910,143	23%
\$1000-\$2000	\$ 53,405,027	26%	\$1000-\$2000	\$ 32,966,915	24%	\$1000-\$2000	\$ 19,636,758	30%
>\$2000	\$ 92,680,812	45%	>\$2000	\$ 70,987,657	52%	>\$2000	\$ 20,377,472	31%
Total outstanding Receivables	\$ 205,498,686		Total outstanding Receivables	\$ 137,802,344		Total outstanding Receivables	\$ 64,809,396	

Total Dollar amount of FERA Accounts in Arrears - January 2023			Total Dollar amount of Medical Base Line Accounts in Arrears - January 2023		
Amount Owed	All Balances	% of total Outstanding	Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 258,909	9%	<\$500	\$ 1,005,003	10%
\$500-\$1000	\$ 511,000	18%	\$500-\$1000	\$ 1,765,215	17%
\$1000-\$2000	\$ 801,354	28%	\$1000-\$2000	\$ 2,796,119	27%
>\$2000	\$ 1,315,683	46%	>\$2000	\$ 4,912,911	47%
Total outstanding Receivables	\$ 2,886,946		Total outstanding Receivables	\$ 10,479,248	

## Section 3 - Arrearages

Total Dollar amount of Residential Accounts in Arrears - February 2023			Total Dollar amount of non-CARE/FERA Accounts in Arrears - February 2023			Total Dollar amount of CARE Accounts in Arrears - February 2023		
Number of Days	All Balances	% of total Outstanding	Number of Days	All Balances	% of total Outstanding	Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 52,545,937	22%	30-60 days	\$ 37,399,484	24%	30-60 days	\$ 14,443,834	20%
61-90 days	\$ 31,351,398	13%	61-90 days	\$ 21,435,004	14%	61-90 days	\$ 9,457,684	13%
91-120 days	\$ 19,473,286	8%	91-120 days	\$ 13,251,889	8%	91-120 days	\$ 5,949,282	8%
Over 120 Days	\$ 130,698,774	56%	Over 120 Days	\$ 84,697,976	54%	Over 120 Days	\$ 43,995,361	60%
Total outstanding Receivables	\$ 234,069,395		Total outstanding Receivables	\$ 156,784,353		Total outstanding Receivables	\$ 73,846,161	

Total Dollar amount of FERA Accounts in Arrears - February 2023			Total Dollar amount of Medical Base Line Accounts in Arrears - February 2023		
Number of Days	All Balances	% of total Outstanding	Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 702,619	20%	30-60 days	\$ 2,949,881	24%
61-90 days	\$ 458,710	13%	61-90 days	\$ 1,729,271	14%
91-120 days	\$ 272,115	8%	91-120 days	\$ 1,025,670	8%
Over 120 Days	\$ 2,005,437	58%	Over 120 Days	\$ 6,810,316	54%
Total outstanding Receivables	\$ 3,438,881		Total outstanding Receivables	\$ 12,515,138	

Total Dollar amount of Residential Accounts in Arrears - February 2023			Total Dollar amount of non-CARE/FERA Accounts in Arrears - February 2023			Total Dollar amount of CARE Accounts in Arrears - February 2023		
Amount Owed	All Balances	% of total Outstanding	Amount Owed	All Balances	% of total Outstanding	Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 26,724,443	11%	<\$500	\$ 15,498,618	10%	<\$500	\$ 10,926,957	15%
\$500-\$1000	\$ 40,438,002	17%	\$500-\$1000	\$ 23,940,903	15%	\$500-\$1000	\$ 15,941,887	22%
\$1000-\$2000	\$ 59,663,568	25%	\$1000-\$2000	\$ 36,939,890	24%	\$1000-\$2000	\$ 21,864,709	30%
>\$2000	\$ 107,243,382	46%	>\$2000	\$ 80,404,942	51%	>\$2000	\$ 25,112,608	34%
Total outstanding Receivables	\$ 234,069,395		Total outstanding Receivables	\$ 156,784,353		Total outstanding Receivables	\$ 73,846,161	

Total Dollar amount of FERA Accounts in Arrears - February 2023			Total Dollar amount of Medical Base Line Accounts in Arrears - February 2023		
Amount Owed	All Balances	% of total Outstanding	Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 298,868	9%	<\$500	\$ 1,247,981	10%
\$500-\$1000	\$ 555,212	16%	\$500-\$1000	\$ 2,019,126	16%
\$1000-\$2000	\$ 858,969	25%	\$1000-\$2000	\$ 3,064,447	24%
>\$2000	\$ 1,725,832	50%	>\$2000	\$ 6,183,584	49%
Total outstanding Receivables	\$ 3,438,881		Total outstanding Receivables	\$ 12,515,138	

## Section 3 - Arrearages

Total Dollar amount of Residential Accounts in Arrears - March 2023			Total Dollar amount of non-CARE/FERA Accounts in Arrears - March 2023			Total Dollar amount of CARE Accounts in Arrears - March 2023		
Number of Days	All Balances	% of total Outstanding	Number of Days	All Balances	% of total Outstanding	Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 52,549,298	21%	30-60 days	\$ 36,649,628	22%	30-60 days	\$ 15,191,194	19%
61-90 days	\$ 42,971,149	17%	61-90 days	\$ 30,044,262	18%	61-90 days	\$ 12,356,087	16%
91-120 days	\$ 25,176,734	10%	91-120 days	\$ 17,114,499	10%	91-120 days	\$ 7,710,630	10%
Over 120 Days	\$ 129,826,641	52%	Over 120 Days	\$ 84,006,205	50%	Over 120 Days	\$ 43,881,667	55%
Total outstanding Receivables	\$ 250,523,822		Total outstanding Receivables	\$ 167,814,594		Total outstanding Receivables	\$ 79,139,578	

Total Dollar amount of FERA Accounts in Arrears - March 2023			Total Dollar amount of Medical Base Line Accounts in Arrears - March 2023		
Number of Days	All Balances	% of total Outstanding	Number of Days	All Balances	% of total Outstanding
30-60 days	\$ 708,476	20%	30-60 days	\$ 3,127,711	23%
61-90 days	\$ 570,800	16%	61-90 days	\$ 2,471,690	18%
91-120 days	\$ 351,605	10%	91-120 days	\$ 1,412,713	10%
Over 120 Days	\$ 1,938,769	54%	Over 120 Days	\$ 6,742,172	49%
Total outstanding Receivables	\$ 3,569,650		Total outstanding Receivables	\$ 13,754,286	

Total Dollar amount of Residential Accounts in Arrears - March 2023			Total Dollar amount of non-CARE/FERA Accounts in Arrears - March 2023			Total Dollar amount of CARE Accounts in Arrears - March 2023		
Amount Owed	All Balances	% of total Outstanding	Amount Owed	All Balances	% of total Outstanding	Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 26,300,203	10%	<\$500	\$ 15,851,921	9%	<\$500	\$ 10,171,140	13%
\$500-\$1000	\$ 40,954,954	16%	\$500-\$1000	\$ 24,541,229	15%	\$500-\$1000	\$ 15,863,294	20%
\$1000-\$2000	\$ 62,490,822	25%	\$1000-\$2000	\$ 38,475,668	23%	\$1000-\$2000	\$ 23,174,387	29%
>\$2000	\$ 120,777,843	48%	>\$2000	\$ 88,945,776	53%	>\$2000	\$ 29,930,757	38%
Total outstanding Receivables	\$ 250,523,822		Total outstanding Receivables	\$ 167,814,594		Total outstanding Receivables	\$ 79,139,578	

Total Dollar amount of FERA Accounts in Arrears - March 2023			Total Dollar amount of Medical Base Line Accounts in Arrears - March 2023		
Amount Owed	All Balances	% of total Outstanding	Amount Owed	All Balances	% of total Outstanding
<\$500	\$ 277,142	8%	<\$500	\$ 1,330,859	10%
\$500-\$1000	\$ 550,431	15%	\$500-\$1000	\$ 2,136,407	16%
\$1000-\$2000	\$ 840,767	24%	\$1000-\$2000	\$ 3,222,106	23%
>\$2000	\$ 1,901,310	53%	>\$2000	\$ 7,064,914	51%
Total outstanding Receivables	\$ 3,569,650		Total outstanding Receivables	\$ 13,754,286	

**Section 3 - Arrearages**

<b>Total Dollar Amount of Residential Customers in Arrears – January 2023</b>					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	56,952	28,207	625	2,714	85,784
\$200-\$500	56,211	38,514	1,106	4,548	95,831
\$500-\$1000	46,555	28,739	1,056	3,874	76,350
\$1000-\$2000	31,802	17,295	736	2,645	49,833
>\$2000	21,249	7,311	443	1,577	29,003

<b>Total Dollar Amount of Residential Customers in Arrears – February 2023</b>					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	62,299	30,874	664	3,345	93,837
\$200-\$500	56,326	37,867	1,133	4,740	95,326
\$500-\$1000	48,073	29,175	1,076	4,049	78,324
\$1000-\$2000	34,156	18,802	755	2,824	53,713
>\$2000	23,722	8,694	501	1,823	32,917

<b>Total Dollar Amount of Residential Customers in Arrears – March 2023</b>					
Amount Owed	Non CARE/FERA	CARE	FERA	Medical Baseline	Total
<\$200	55,023	28,895	712	3,535	84,630
\$200-\$500	52,596	34,736	1,023	4,495	88,355
\$500-\$1000	45,336	28,086	1,029	3,948	74,451
\$1000-\$2000	33,606	19,453	728	2,842	53,787
>\$2000	25,059	9,924	559	1,971	35,542



**Section 4 - Disconnection/termination**

<b>Number of customers experiencing disconnection for non-payment</b>					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	0	0	0	0	0
2023-02	0	0	0	0	0
2023-03	0	0	0	0	0
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

\*Medical Baseline accounts are included in either Non-CARE, Non-FERA, CARE, or FERA columns

<b>Out of those disconnected in the month please show this for whom is their 2nd or more disconnections that year</b>					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	0	0	0	0	0
2023-02	0	0	0	0	0
2023-03	0	0	0	0	0
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

San Diego Gas and Electric

Number of customers reconnected within 24 hours					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	0	0	0	0	0
2023-02	0	0	0	0	0
2023-03	0	0	0	0	0
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

Number of customers reconnected within 24-48 hours					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	0	0	0	0	0
2023-02	0	0	0	0	0
2023-03	0	0	0	0	0
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

Number of customers reconnected within 48-72 hours					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	0	0	0	0	0
2023-02	0	0	0	0	0
2023-03	0	0	0	0	0
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

Number of customers reconnected within 72+					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	0	0	0	0	0
2023-02	0	0	0	0	0
2023-03	0	0	0	0	0
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

**Section 5 - Security Deposits**

Number of customers with security deposits					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	4,360	5,008	185	391	9,553
2023-02	4,323	4,963	185	387	9,471
2023-03	4,278	4,893	183	388	9,354
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

\*Medical Baseline accounts are included in either Non-CARE, Non-FERA, CARE, or FERA columns

**Section 6 - Notices**

<b>Number of customers who received an initial disconnection notice (15 day or similar)</b>					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	0	0	0	0	0
2023-02	0	0	0	0	0
2023-03	9	0	0	0	9
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

\*Medical Baseline accounts are included in either Non-CARE, Non-FERA, CARE, or FERA columns

<b>Number of customers who received a secondary disconnection notice (48 hour or similar)</b>					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	0	0	0	0	0
2023-02	0	0	0	0	0
2023-03	0	0	0	0	0
2023-04					
2023-05					
2023-06					
2023-07					
2023-08					
2023-09					
2023-10					
2023-11					
2023-12					

## Section 7 - Basic Information

Number of active customer accounts in IOU territory					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	987,199	341,618	12,397	67,561	1,341,214
2023-02	986,494	342,573	12,318	67,772	1,341,385
2023-03	989,263	341,630	12,201	67,228	1,343,094
2023-04	-				
2023-05	-				
2023-06	-				
2023-07	-				
2023-08	-				
2023-09	-				
2023-10	-				
2023-11	-				
2023-12	-				

\*Medical Baseline accounts are included in either Non-CARE, Non-FERA, CARE, or FERA columns.

Number of customers involuntarily returned to utility service from CCA **					
Month	Non CARE/FERA	CARE	FERA	Medical Baseline*	Total
2023-01	N/A	N/A	N/A	N/A	N/A
2023-02	N/A	N/A	N/A	N/A	N/A
2023-03	N/A	N/A	N/A	N/A	N/A
2023-04	N/A	N/A	N/A	N/A	N/A
2023-05	N/A	N/A	N/A	N/A	N/A
2023-06	N/A	N/A	N/A	N/A	N/A
2023-07	N/A	N/A	N/A	N/A	N/A
2023-08	N/A	N/A	N/A	N/A	N/A
2023-09	N/A	N/A	N/A	N/A	N/A
2023-10	N/A	N/A	N/A	N/A	N/A
2023-11	N/A	N/A	N/A	N/A	N/A
2023-12	N/A	N/A	N/A	N/A	N/A

\*\*This data is not tracked

## Section 8 - SDGE - Total Disconnections / Month

Please include the calculation for the annual disconnection goal.	$3\% * 1,326,214 = 39,786$
Please list any instances in the last quarter in which your utility has invoked temperature related limits on disconnections	

Month	Total Residential Accounts (a)	Total Residential Disconnects (b)	Annual Target Rate (c)	Residential Disconnection Cap Annual Target (d) (a) from prior month x (c)	Residential Disconnects in Past 11 Months (e) sum of (b) from prior 11 months	Residential Disconnections Allowed for Current Month (d) - (e)
Jan-22	1,332,007	-	3%	39,960	-	39,960
Feb-22	1,332,464	-	3%	39,974	-	39,974
Mar-22	1,333,191	-	3%	39,996	-	39,996
Apr-22	1,333,610	-	3%	40,008	-	40,008
May-22	1,334,319	-	3%	40,030	-	40,030
Jun-22	1,334,287	-	3%	40,029	-	40,029
Jul-22	1,335,215	-	3%	40,056	-	40,056
Aug-22	1,336,478	-	3%	40,094	-	40,094
Sep-22	1,337,102	-	3%	40,113	-	40,113
Oct-22	1,337,767	-	3%	40,133	-	40,133
Nov-22	1,338,682	-	3%	40,160	-	40,160
Dec-22	1,339,069	-	3%	40,172	-	40,172
Jan-23	1,341,214	-	3%	40,236	-	40,236
Feb-23	1,341,385	-	3%	40,242	-	40,242
Mar-23	1,343,094	-	3%	40,293	-	40,293

San Diego Gas and Electric

January 2023 Zip Codes by Disconnection Rate			
YEAR	MONTH	ZIP	RATE
2023	January	All Zip Codes	0.00%

January 2023 Zip Codes by Total Number of Disconnections			
YEAR	MONTH	ZIP	TOTAL
2023	January	All Zip Codes	0

February 2023 Zip Codes by Disconnection Rate			
YEAR	MONTH	ZIP	RATE
2023	February	All Zip Codes	0.00%

February 2023 Zip Codes by Total Number of Disconnections			
YEAR	MONTH	ZIP	TOTAL
2023	February	All Zip Codes	0

March 2023 Zip Codes by Disconnection Rate			
YEAR	MONTH	ZIP	RATE
2023	March	All Zip Codes	0.00%

March 2023 Zip Codes by Total Number of Disconnections			
YEAR	MONTH	ZIP	TOTAL
2023	March	All Zip Codes	0